

Commissioning, Policy and Performance

Consultation Plan on the development of Healthwatch Rotherham

Rotherham people, health and social care service users and the Voluntary and Community Sector will be invited to have their say on the development of Healthwatch Rotherham.

Healthwatch Rotherham will work with local people to ensure that they receive the best quality health and social care services by:

- Providing information, advice and support that will enable Rotherham people to make choices and access health and social care services.
- Providing leadership and support to strengthen the collective voice of local people.
- Ensuring that service user's views and experiences influence, shape and improve health and social care services and reduce health inequalities.
- Working collaboratively with local community networks, building on existing information, advice and local knowledge.

The new local healthwatch will provide information, advice and support to help people in Rotherham find out about and how to access health and social care services as well as gather their views and experiences to improve these services.

To determine how the local healthwatch will work, we are seeking the views of people and organisations that have experience of using health and social care services in Rotherham and also seeking their views on the proposed vision for the Healthwatch Rotherham. This will be achieved by doing 2 separate surveys for the service users and local organisations.

Our target audience for consultation therefore is a wide one, made up of all those who reside in Rotherham and those organisations who work with health and social care services.

Indicative timetable for consultation	
<p>Consultation period: Maximum 12 weeks</p> <p>Beginning 27th June 2012 and completed on 18th September 2012</p>	<ul style="list-style-type: none"> • 27th June-4th July- finalise surveys for service users and VCS organisations • The consultation plan, surveys and the vision will be presented to the HWBB (Health & Well Being Board) on 11th July for approval • 12th July- both surveys will go online and the service user survey will be posted out to health and social care service users using P & Q Team database and the organisations survey will be emailed to the VCS organisations

Indicative timetable for consultation	
	<p>via Community Engagement Team using Connect to Support contact list. LINK Rotherham will be asked to contact their members on their database.</p> <ul style="list-style-type: none"> • 31st August- Survey completion and return date. • 1st September-17th September- analysis of findings • 18th September- Feedback report goes on Council's Consultation Website for the public

Consultation material and cascading information

Website: Surveys to go on the council website's consultation page with a link to the HWBB webpage under the link for Healthwatch

Mail out: Service User surveys posted out to health and social care service users.

Email: Organisation survey will be emailed to the VCS organisations via Community Engagement Team using Connect to Support contact list

LINK Rotherham will be asked to contact their members on their database and promote the surveys.

Contact Name

Clare Burton
Operational Commissioner
Commissioning, Policy and Performance

Resources Directorate
Rotherham Metropolitan Borough Council
Tel: 01709 254835
Email: clare.burton@rotherham.gov.uk